



## Custom Stone House Warranty

Custom Stone House warrants that our Product line will hold a 50-year warranty over time. We made our product line three times the minimum PSI strength to back up our warranty. This warranty includes peeling, blistering and excessive cracking. Our warranty is ONLY on our product line this does not include...

- CSH claims no liability for the wrong doing of an installment or application
- Failures of building where CSH products were used
- No Liability for water or moisture in walls
- Other building products that were harmed in the wrong doing of an installment will not be covered.
- CSH will not cover and Natural Disasters or Phenomenon's
- DO NOT pressure wash or use any cleaning supplies to wash stone veneer

Custom Stone House's products are NOT water proof but built to withstand water for a long period of time. The stone veneer itself needs to be built with certain products under the building code to form a water management system. Some of our stones may have a few bug holes to create a natural surface look, but these surface defects are NOT considered manufacturing defects. DO NOT pressure wash or use any cleaners on our product, please look at our care maintenance page to see instructions on how to wash your stone veneer. Our product is not Structural based as it's a decorative piece by design, which means if a wall unsettles, or cracks our product may cover the solution but will NOT fix the problem.